

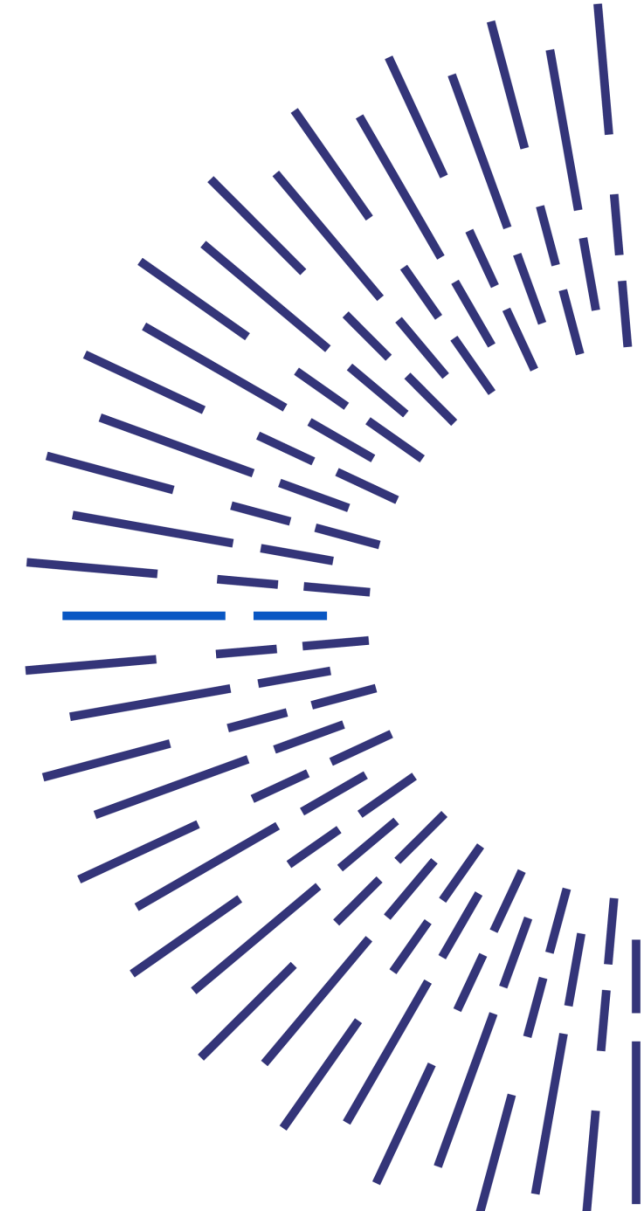
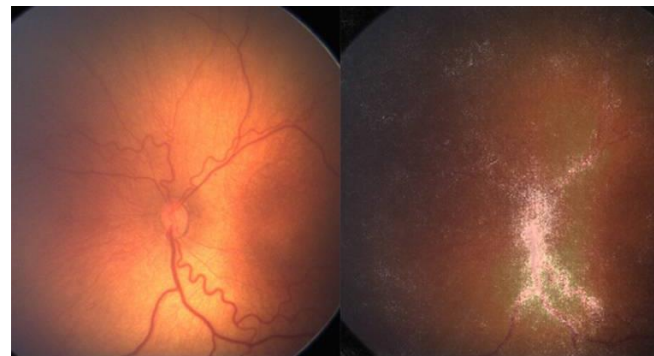


**Moorfields
Eye Hospital**
NHS Foundation Trust



EPR: Electronic Patient Record

Jon Spencer
Chief operating officer





What is an EPR?



Where is this happening? (All sites!)



Why is this happening?



When will it happen?



How will it affect me and how can I get involved now?



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What is an EPR?

An EPR (Electronic Patient Record) is a digital system of managing clinical information to make it more easily available for use by clinicians supporting them making more effective decisions, improving clinical outcomes and patient experience.

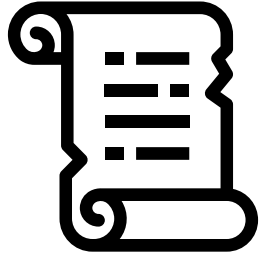
Meditech is our chosen supplier for this project.



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What staff face right now



- Spending ages looking for paper notes or bits of paper
- Not knowing where a piece of paper has gone
- Not knowing if your piece of paper got to where it needs to go



- Putting the same information into different systems
- Looking in different systems for one piece of information
- Computers that are slow or don't work



- Forgetting passwords
- Having to learn lots of new and different systems



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What are the benefits of EPR?

- Joined up working- having information you need, when you need it.
- Spend more time with patients and more informed decisions due to having all the information in one place
- Optimise patient care and improve efficiency and patient flow
- Fully digitise A&E and the whole surgical pathway including consent and pre-op assessments.
- Replace PAS, imaging and pathology systems with improved functionality and user experience.
- Prepare us for the move to our new hospital – establish digital processes to enable staff to utilise the full working and patient care benefits of the new hospital.
- Reduce our paper use: we currently use 4m pieces of paper per year!



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Our Electronic Patient Record (EPR)



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Why do this now?

- Build on improvements already made on OpenEyes, making one seamless system
- Embed all changes and improvements ahead of move to our new centre – we plan to complete the project in mid 2026
- Support the trust's position as a world-leading eye care, research and educational organisation, as well as meeting operational needs and clinical standards
- Enhance the trust's reputation for delivering the highest quality patient experience and outcomes and safety across all sites



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MoorConnect
Electronic patient record



A new patient portal

- The EPR will include a new patient portal – a way for us to communicate with patients digitally.
- The patient portal will allow patients to have access to their test results, appointment letters, scheduling of appointments, and much more.
- We are holding a **co-design** workshop with a group of patients and staff to help Moorfields make an informed decision about whether we use the Meditech patient portal. This workshop will take place on **Wednesday 11 March** and will involve a live demonstration of the Meditech patient portal.
- If you are interested in joining, please email moorfields.moorconnectepr@nhs.net



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Any questions?



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MoorConnect
Electronic patient record





Oriel

Creating the centre for
advancing eye health

Oriel update



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Institute of Ophthalmology



Moorfields
Eye Charity



Oriel

- Oriel belongs to all of us – it's a once in a generation opportunity to build a new centre for eye care, research, and education.
- Bring Moorfields City Road and the UCL Institute of Ophthalmology together under one roof.
- Located in St Pancras, Camden.
- The new centre is due to open in 2027.



Oriel
Creating the centre for
advancing eye health

Construction progress

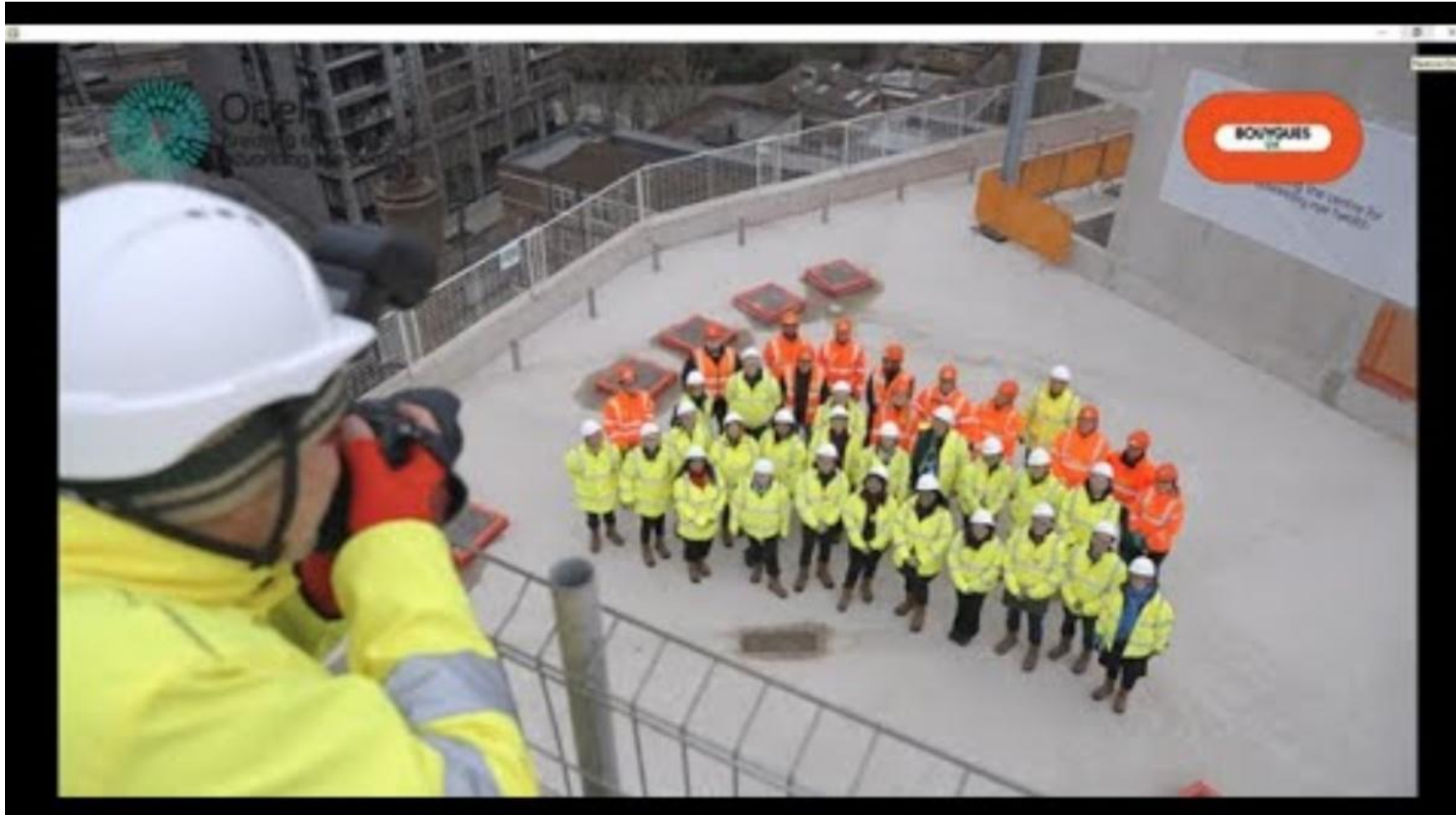
- All 10 levels of the new centre have been built.
- The external façade of the building is currently being installed, level by level.
- The next two years will focus on the internal fit-out of the building.
- Move planning and supporting staff and patients to transition to the new centre.



Oriel
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advancing eye health

Topping out celebration

- In December last year we 'topped out', a construction milestone to mark reaching the highest point in the build. Friends of Moorfields representatives attended the event.



Friends of Moorfields

- In July last year Friends of Moorfields pledged £1 million to Moorfields Eye Charity to support Oriel – thank you!
- Friends of Moorfields staff are members of the Oriel advisory group which has helped shape the design of the centre.
- Friends of Moorfields staff and volunteers are part of Oriel's 16 workstreams to deliver the project (eg arts and heritage).



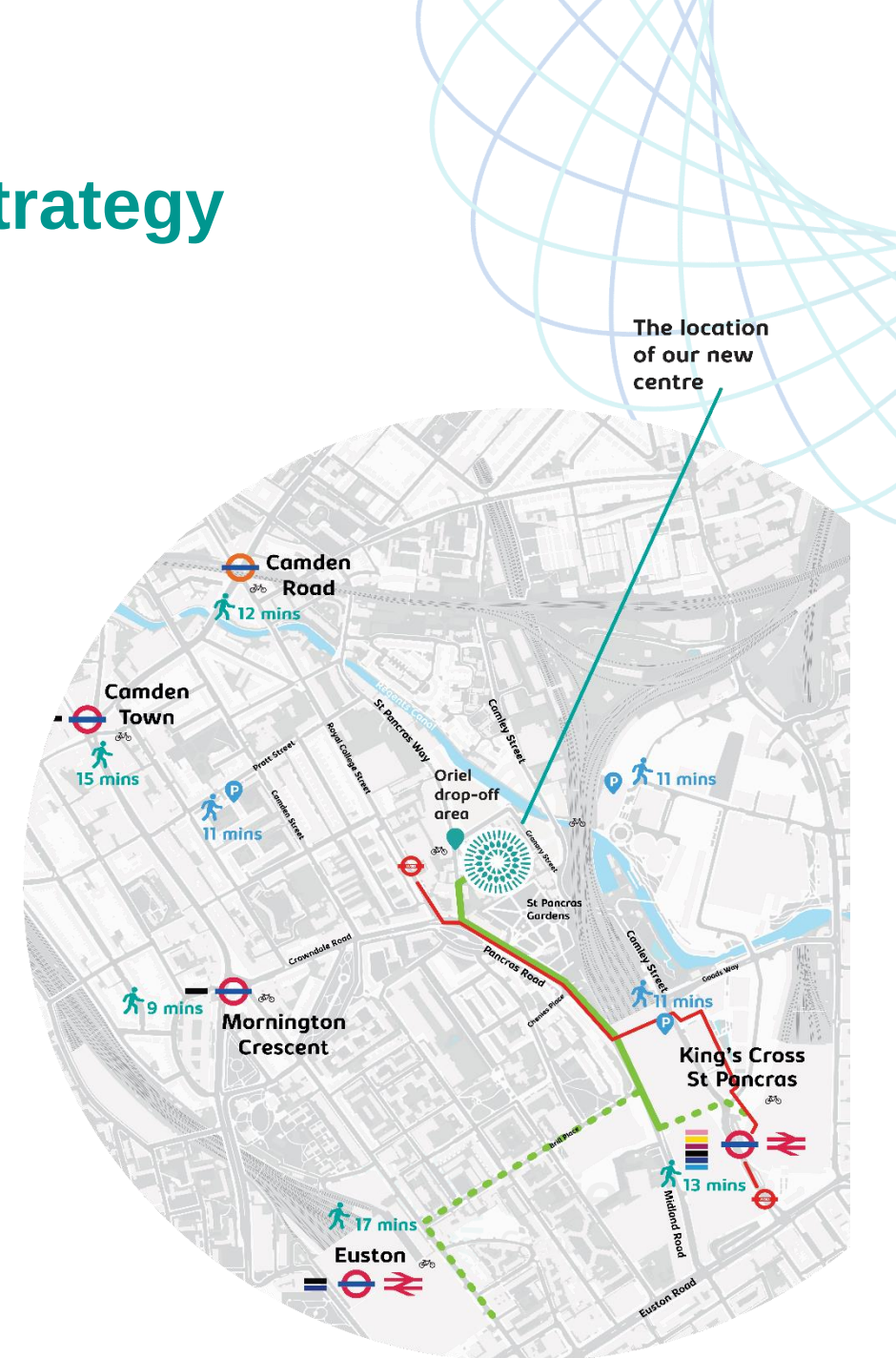
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Legible London and external wayfinding strategy

As part of our section 106 agreement with Camden Council we have submitted our Legible London and external wayfinding solutions strategy (October 2024).

In our continued commitment to deliver excellent patient experience this important strategy will support accessible journeys from public transport links to our new location.

We worked with two agencies to create this external wayfinding strategy, inclusive design experts Buro Happold and transport specialists CPC Project Services.



Legible London and external wayfinding strategy

A coalition working group of individuals and organisations with different types of expertise and lived experience of sight loss advised us on the strategy.

Some of our recommendations included:

- Buro Happold, Oriel patient advisory group members and the Oriel coalition believe taking cyclists' behaviour into consideration for the alternative route.
- Reconfirmed that King's Cross St Pancras remains the best travel option for patients travelling to the new centre.
- The lift in the underpass under Pancras Road was identified as the most suitable point for Transport for London and National Rail staff to take Moorfields patients to, when assistance is needed.



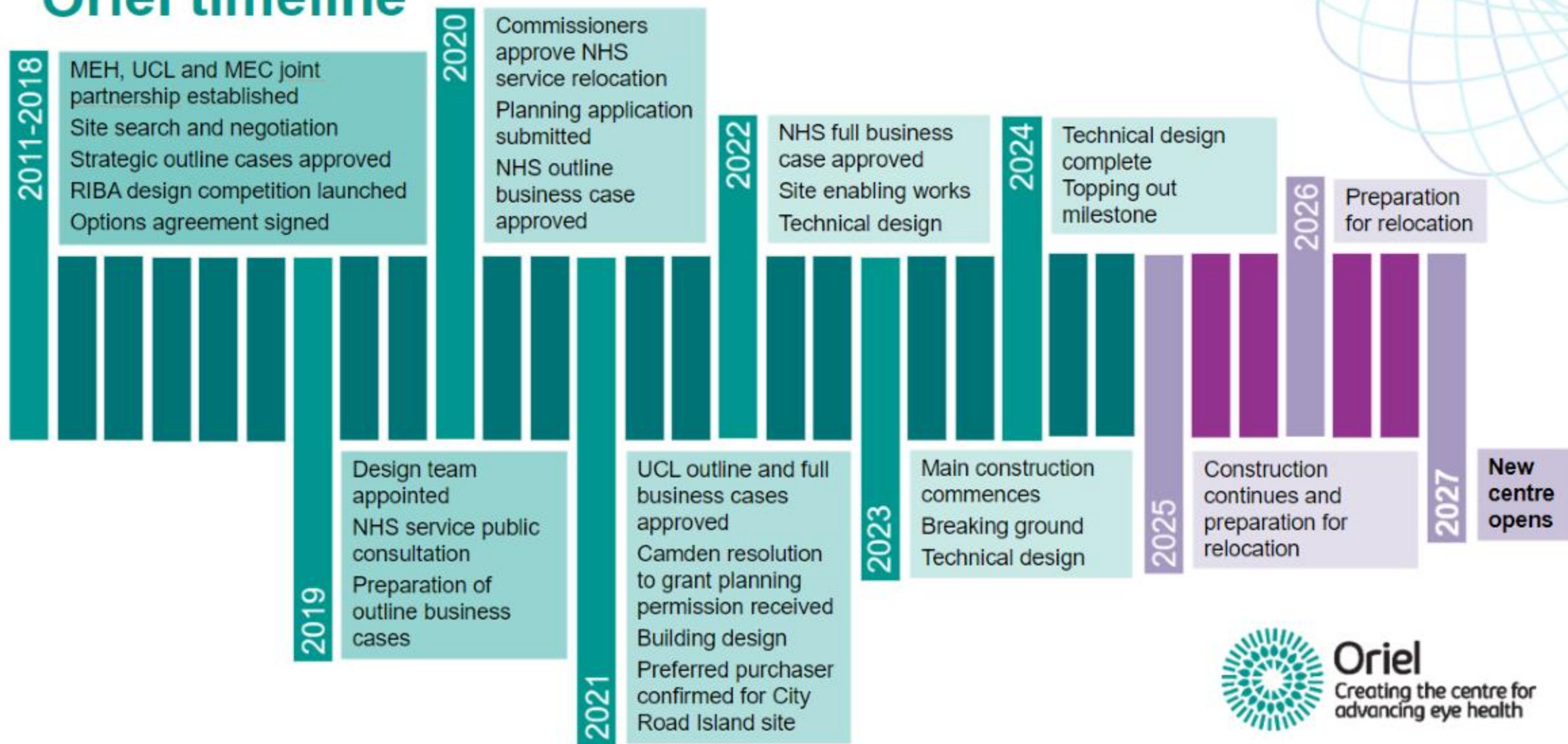
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Legible London and external wayfinding strategy

- Agree a meeting point between transport providers (specifically Transport for London and Network Rail) and Oriel to ensure patients can be confident that they know where they will be taken by station staff.
- Strongly recommended re-routing of at least one, if not both, bus re-routing options for the safety and convenience of patients and an additional bus stop is provided.
- We remain committed to finding suitable wayfinding technology for both outside and inside the building, to provide a consistent wayfinding experience for patients and visitors. However, it is too early to identify one single provider or procure a particular system.



Oriel timeline



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Further information

Visit the Oriel website: Oriel-london.org.uk

Email: moorfields.oriel@nhs.net

